HOME OF HOPE AND SUBSIDIARIES

OVERVIEW

as of September 1, 2017

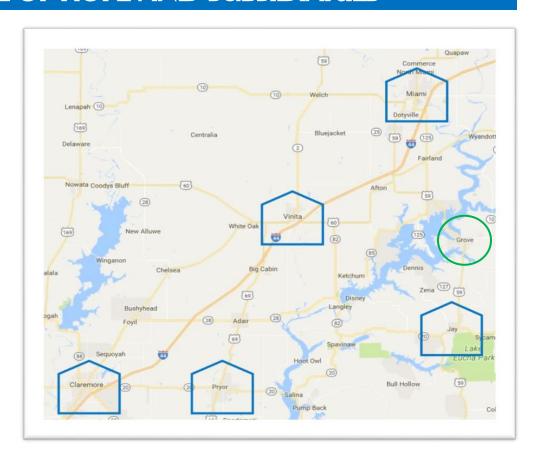
Locations currently in 5 counties in NE Oklahoma: Craig, Delaware, Mayes, Ottawa, and Rogers

Total Clients Served 253

Community Living: 52 Group Home: 47 In-Home HTS: 5 ICF/IID: 88 Vocational: 153

Employees

572 full- and part-time with 172 having intellectual and developmental disabilities



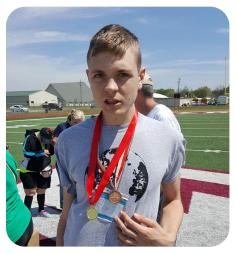
Claremore	Rogers County Training Center	Vocational
	Centsible Spending Store	Vocational
	Hope Housing of Claremore	Residential
Grove	Centsible Spending Store	Vocational
Jay	Delaware County Friendship Homes	Residential
	DCFH Workshop and Upscale Resale Store	Vocational
Miami	Hope Housing Miami	Residential
	Centsible Spending Store	Vocational
Pryor	Community Living	Residential
	Centsible Spending Store	Vocational
Vinita	Hope Housing Vinita	Residential
	Hope Industries	Vocational
	Centsible Spending Store	Vocational
	Home of Hope Headquarters	Administration



Home of Hope Spotlight: meet CHRIS FORD

Chris, aka F-150, has lived at Home of Hope since 2013 after graduating from Bartlesville High School. Chris lives with 5 housemates and works at Hope Industries in our recycling program. His favorite foods are any kind of pizza, spaghetti, and hot dogs. Chris' favorite television show is Wheel of Fortune and he never misses the Top 40 Countdown on the radio. He loves to watch online videos about cars and has become quite an expert about them.



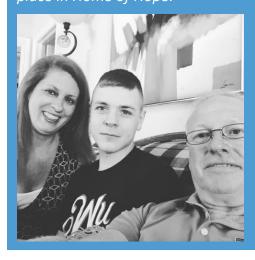


When he isn't practicing for Special Olympics teams such as equestrian, bowling, swimming and track and field, Chris likes to "chill in his room".

Kimberly Hogan, Residential Support Leader, says in her years of knowing Chris he has become more expressive and social, engaging more with staff, housemates, and others. He now takes part in shopping trips where he asks the cashier's name and birthday – then surprises them by remembering the next time he sees them.

With an excellent memory and good-natured manner, Chris has advanced in his job roles at Hope Industries, participating in several aspects of the recycling program. Cheryl and Gary Ford offer this advice to parents, guardians and family members:

"We feel the natural progression of life is for children to grow, leave the nest, and have a life of their own. As Chris was nearing high school graduation we searched for a place where he could build independence - living with roommates, working, and making as many choices as possible in a safe and caring environment. We found that place in Home of Hope."





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Promoting Independence * Choices * Meaningful Way of Life

SUMMARY OF SERVICES

In general, Home of Hope admission requirements mandate that a person have an intelligence quotient of 70 or less on a commonly accepted intelligence test. These cognitive deficits must have originated before 22 years of age. Admission to Home of Hope, Inc. is dependent upon availability and eligibility, therefore early communication and planning with our staff is highly encouraged.

RESIDENTIAL SERVICES



Home of Hope provides community based residential service options ranging from in-home support to housing with health care interventions. All residential programs provide trained staff to work with residents' varying degrees of need. Services are available for those with mild developmental disabilities, more profound needs, and those who are medically fragile. Residential staff members assist individuals when needed, teaching them everyday life skills such as meal planning and preparation, housekeeping, shopping, money management, self-care, leisure time planning, and more.

The Community Supports Program enables people with disabilities to have the opportunity to live in their own home or family home. Support services tailored to individuals' abilities and needs may range from a few hours to 24-hours a day.

Staff provides support and training to individuals in many different areas of daily living such as cooking, cleaning, money management, self-care, laundry and recreation. Transportation is provided to work, activities, and all other needs.

To receive Home of Hope community supports, individuals must qualify for one of the following state funding sources:

- **Supported Living:** Individuals who live in their own home and are members of the Hissom Class Action Lawsuit (commonly referred to as "Class Members").
- Community Living: Individuals who live in their own home and are not Class Members, but have been approved by the Oklahoma Department of Human Services for waiver programs.
- In-Home HTS: Provides some staff to families who support an adult or child living in the family home, who qualifies for In-Home Waiver Supports.

Home of Hope partners with family members and appropriate professionals, such as service coordinators, school systems, vocational providers, behavioral specialists, medical professionals, physical and occupational therapists, and mental health professionals to create personalized plans for each individual.

Together our team strives to keep programming and planning person-centered, maximizing independence while promoting health and safety.

Services may include:

- Assistance with financial management or bill paying, which may include: paying rent or utilities, purchasing groceries, acquiring transportation, buying clothing and home furnishings
- Assistance in applying for benefit programs, such as Medical Assistance, Supplemental Security Income, Social Security, Housing Assistance, etc.
- Menu planning and meal preparation

- Community awareness
- Housekeeping skills
- Recreational and leisure time planning
- Accessing medical and therapeutic services
- Assistance obtaining medical equipment and adaptive devices
- Regular nursing visits by our agency RN, monitoring and supervision of health and wellness, as well as medication administration
- Self advocacy skills



Group Homes provide residential living in a group setting of six to ten people with developmental disabilities. The group home environment is ideal for individuals who are very independent but require some amount of assistance and support to meet daily needs. Group Home residents must qualify for funding through the DDS (Developmental Disabilities Services) division of DHS (Department of Human Services).

All group homes at Home of Hope are supported by 24-hour staff supervision and an on-call system for emergency situations. Each home provides a variety of services to accommodate individuals' needs and interests. Usually individuals have a job or participate in the day program during the work week. Our staff helps individuals reach a higher level of independence, self-sufficiency, and opportunities for community involvement through activities based on their interests. This could include taking part in a community education class, learning how to cook a meal, attending a baseball game or concert, or going to the gym to exercise.

The Group Homes Program includes:

Traditional Group Homes: Residential living for no more than 10 persons in a group setting. The group homes provide up to 24-hour per day supervision, supportive assistance, and training in daily living skills to eligible individuals eighteen years of age and older.

Community Living Group Homes: Residential living for no more than six persons in a group setting. Services are provided in a structured environment with 24-hour awake supervision. The staff provides structured activities and supports necessary for individuals requiring assistance in completing activities of daily living and for those with severe physical challenges.

Admission to Home of Hope, Inc. is dependent upon availability, therefore early communication and planning with our staff is highly encouraged.



ICF/IID (Intermediate Care Facilities for Individuals with Intellectual Disabilities)

Home of Hope's ICF-IID program provides residential living in a group setting of six to eight people with developmental disabilities. This program is for people requiring direct care 24 hours per day.

Overview of Program Services

Trained staff members supervise individuals in most areas of life. Each staff member is responsible for up to 4 individuals depending on the ability and needs of individuals served. One overnight staff person regularly checks on individuals' wellbeing and safety.

In Home of Hope's ICF-IID program, individuals are taught life skills necessary to function more independently. Individuals learn to take their own medications, become more independent in meal preparation, personal laundry skills, money management, hygiene and grooming, as well as community integration and behavior modification, if necessary.

At Home of Hope, every individual is supported by a team of professionals – typically a speech therapist, physical therapist, registered nurse or licensed practical nurse, a dietician, pharmacist, psychiatrist, case manager, and staff.

The team, along with the client and their parent/guardian, designs an Individual Habilitation Plan based on their specific needs and abilities. The plan consists of training methods used to expand life skills toward the goal of a more independent environment and lifestyle.



VOCATIONAL SERVICES

Home of Hope's vocational vision is to give people with disabilities the opportunity to enjoy the same privileges others enjoy - the pride of employment, the opportunity to earn real wages for real work, and the chance to be productive members of their communities. To fulfill that vision, Home of Hope's vocational program offers services based on an individual's ability and needs such as the development of appropriate motor skills and attention to task necessary to obtain and maintain a job.

Work-readiness services range from pre-employment skills training with job coach oversight to independent community placement. Generally, employment begins with skills training in one of our many client operated businesses or



sheltered workshops. Training includes activities directed at specific goals designed to lead to job development.

Client Based Businesses

Home of Hope uses the concept of client operated businesses in the forms of facility based businesses and community based enclaves/work crews to facilitate job placements.

- Facility based businesses utilize job coaches to teach vocational skills to clients. Enclaves and work crews are small groups of people funded by Home of Hope and supported by a trained job coach.
- Mobile groups fulfill labor needs on location at area businesses. Examples include janitorial crews, assembly, cleaning & stocking.

Home of Hope maintains all records, makes payroll, provides insurance and tracks production to assure work is completed to businesses' expectations.

All facility based and enclave/work crew businesses are owned by Home of Hope and supervised by our Vocational Program Coordinators.



Center Based Employment

Our vocational department also operates multiple center based employment programs: Hope Industries in Vinita, Rogers County Training Center (RCTC) in Claremore, and Delaware County Friendship Homes (DCFH) in Jay. These programs provide work experience for approximately 150 people with developmental disabilities. Center based employment blends training and job opportunities in an industrial setting.

Our vocational services department solicits and earns contracts from companies wishing to outsource services. The contracts create job opportunities for our workers with disabilities and are supported by Home of Hope staff who receive job specific training. Quality and production rates are assured by regular monitoring and evaluation. Contracts are completed according to customer specifications.

Staff and clients operate one of the largest recycling programs in northeast Oklahoma. The program ranges from recycling newspapers and cardboard to batteries, motor oil, and electronics. A pick-up route for cardboard, paper to shred and other recycling is maintained for more than 200 businesses.

We also staff the City of Claremore recycle depot, a joint venture between RCTC, the City of Claremore and the Metropolitan Environmental Trust of Tulsa.

Our workshops also serve as employment settings where we perform light industrial processing, document shredding, and shipping of materials to recycle.

Community Employment

Independent community employment is the ultimate goal for our vocational clients. This occurs when the necessary skills are learned and they are ready to leave client operated businesses and center based employment. A Vocational Program Coordinator (PC) will assist the client in finding, developing, and maintaining a job. The PC provides as much or as little assistance as the client needs. A job coach can be utilized to help the client adjust to the new job and will set up natural supports in the workplace to assist the client in meeting expectations and building independence.



For More Information Contact:

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ACTIVITIES

Home of Hope takes great pride in an activity program offering events and opportunities for people with all levels of ability. Activities take place in our homes, at our activities center, at Wodloe Park, and in the community. The schedule includes dances, game days, movies, bingo, ice cream socials, and crafts there is always something going on to enjoy. Regular fitness classes focus on healthy choices and activities. Popular recent events have included a talent show, carnival, prom, and production of the Wizard of Oz. This year we hosted our 1st annual fishing derby and picnic at the lake on our 100 acre Wodloe Park. Creative ideas to appeal to a variety of interests keep our activity schedule full of fun and fellowship. Community trips include going to the movie theater, sporting events, museums, theme parks, zoos and more!

Home of Hope's **equine program** has grown from a few riders to more than 50 individuals who ride each year utilizing our covered riding arena. Individuals get the chance to experience the fun, as well as therapeutic benefits, of horseback riding. Home of Hope hosts a rodeo each fall for our riders to show their skills to family and friends.

More than 25 members make up our **golf program**. Players practice weekly during the summer at Shangri-La Golf Course thanks to a wonderful relationship between the resort, area golf professionals, and volunteers.

One of our greatest sources of pride is Home of Hope's participation in **Oklahoma Special Olympics**. Hope of Hope has the largest delegation in the state with over 100 athletes competing at the Summer and Winter Games. This program has many benefits for our residents including physical exercise, social interaction, and a sense of pride and accomplishment. We are proud to say some of our athletes have even earned the honor to represent Oklahoma in the national USA Games.